



SPINE, LIMB & SCOLIOSIS

Integrated Musculoskeletal Allied Healthcare

Online Privacy Policy

Our Commitment to Your Privacy

We are dedicated to delivering high-quality services while safeguarding your personal information. This policy in conjunction with our Terms and Conditions and related documents, describes how we collect, store, use, and handle your personal data ('Personal Data') and health-related information.

Spine, Limb & Scoliosis takes your privacy seriously. This Privacy Policy, in conjunction with our Terms and Conditions and related documents, describes how we collect, use, and handle your personal data ('Personal Data') and health-related information ('Sensitive Data') through our website (www.spinelimband scoliosis.com.au) and associated online services ('Services'). This policy applies only to the website and does not cover our mobile applications or in-clinic services. Separate privacy policies apply to those, which can be accessed on their respective platforms. The Australian Clinical Services Privacy Policy can be found online.

By using our Services, you confirm that you have read, understood, and accepted this Privacy Policy. If you do not agree with our data practices, please refrain from using our Services.

Information We Collect

1. Information You Provide to Us

When you use our Services, you may be asked to share information such as your name and contact details, and case information. This may occur when you:

- Submit a free online case review
- Register for events or seminars
- Email us or provide health information voluntarily

2. Information Collected Automatically

We may collect technical and usage data from your interactions with our website, including IP addresses, browser type, pages visited, and more. We may also collect anonymised demographic data.

Use of Cookies

This website may use cookies to distinguish you from other users, enhance your browsing experience, and improve our Services. For more information, please refer to our Cookie Policy.

REVOLUTIONISING RECOVERY



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How We Use Your Information

We use the data to:

- Improve and personalise your experience
- Communicate updates or service information
- Analyse site usage and performance
- Inform you of relevant products or services

We may also use aggregated, anonymised data for research and business insights.

Sharing Your Information

Sensitive health data is only shared with explicit consent or as required by law. All such requests are recorded.

Your Rights

You may:

- Access or correct your data
- Withdraw marketing consent at any time
- Request deletion, subject to legal data retention requirements

Security and Third-Party Sites

We take appropriate steps to secure your data, though internet transmission involves inherent risks. Our website may link to third-party websites with their own privacy policies.

Changes to This Policy

This policy may be updated from time to time. Any changes will be posted on our website and notified via email when appropriate.

REVOLUTIONISING RECOVERY